**OBJECTIVE:** Seeking for the position of Director of housing in order to make the best use of my 30 years of experience in social housing (housing homeless, low income families belonging to different backgrounds).

**PROFILE:**

* Strong interpersonal, oral and written communication skills.
* Highly motivated and friendly with excellent skills in public relations, community outreach group facilitation, public speaking, keynote addresses and led community meetings.
* Excellent leadership skills in building community relationships across various sectors.
* Strong analytical skills in handling issues of people belonging to different racial and cultural backgrounds.
* Known as a visionary for forward thinking in social non-profit enterprises.

**RELEVANT EXPERIENCE:**

* Experience in project management, program implementation, and evaluation.
* Handled issues of systemic oppression regarding race, class, gender, and other socio-economic and socio-political barriers.
* Former provincial member of the Ontario Race and Ethnic Relations Committee and the Ontario Workplace Harassment and Discrimination Committee.
* Advisory panel member of the Provincial Rent Supplement Committee.
* Thoroughly trained in the areas of conflict mediation, alternative dispute resolution, and counseling though courses/seminars with the Ministry of Municipal Affairs and Housing and other private courses.
* Certified instructor of IRS and WHMIS under the Ontario Occupational Health and Safety Act.
* Workplace presenter for the Ministry of Municipal Affairs and Housing, Social Housing Services Corp, Ontario Non-Profit Housing Association and several other private non-profit providers.

**WORK EXPERIENCE:**

* Senior Account Manager, Housing Services Corporation 2012-Present
* Supervisor, Housing Programs Access Housing Connections (Toronto) 2009 – 2012
* Director of Sales/Marketing, Novotel Airport Hotel (Toronto) 2007 – 2009
* Co-Owner, Compass Property Management (Mississauga) 2003 – 2007
* District Property Manager, Realstar Management (Toronto) 2001 – 2003
* General Manager, Peel Regional Housing Authority (Mississauga) 2000 – 2001
* Intake Worker / Rent Supplement Manager Peel Regional Housing Authority (Mississauga) 1988 – 2000
* USAirways, Pearson International Airport (Toronto) 1970 – 1987
* Owner, The Corporate Smile (Mississauga); Part-time Job- giving workshops and keynote public addresses to businesses and organizations on customer service, customer retention and appreciation marketing and Professional member of the Canadian Association of Public Speakers. 1994–Present

**EDUCATION AND PROFESSIONAL DEVELOPMENT:**

* One year course (MA) in Psychology, Salem State College.
* Two year certificate course in Business Administration, Emery School of Business (Boston).
* As the result of being conscripted into the United States Air Force, my post-secondary education was limited.
* Certificates: Supervision in Human Services; Managing conflict, strategies that work; Interpersonal Communication Skills for supervisor; Group Facilitation, using the techniques of Popular Education; Workplace Hazardous Material Information Systems; Project Management; Accessibility for Ontarians with Disabilities.
* Training: Anti-racism/Anti-oppression; Cultural diversity; Conflict mediation; Self-help group development work; Addition, focused on a Harm Reduction Model; Incest and childhood sexual abuse; Crisis prevention and intervention; Sales/Marketing (Novotel Corporation, Paris); Strategic Planning; Performance Management.